

Virtru User Manual

Decrypting Email (Gmail)

Click Unlock Message



[Redacted] [.com](#) is using Virtru to send and receive encrypted email.

Unlock Message 解鎖訊息

Click Here

To view the secure message, click Unlock Message.

Do not reply to this notification message; this message was auto-generated by the sender's security system. To reply to the sender, click Unlock Message.

要查看安全訊息，請點擊Unlock Message(解鎖訊息)。

不要回覆此通知消息；此消息是由發件人的安全系統自動生成。
欲回覆發件人，請點擊Unlock Message(解鎖訊息)。

[Having trouble viewing this message?](#)

Confirm your email



Confirm your email

To verify your identity and decrypt the message:

From: [redacted].com

Subject: Re: Have you tested out Virtru?

Please select your email address below.

 [redacted].com

[Use another email address](#)

Click Here

If asked to confirm again, press google.



How should we verify you?

To verify your identity and decrypt the message

From: [redacted].com

Subject: Re: Have you tested out Virtru?

Please select from the options below.


  Sign in with Google

[Or sign-in with a one-time verification link](#)

Click Here

Now you are able to view the message.

Have you tested out Virtru?

 [redacted] .com

Jan 25, 2023 4:28 PM

to me 



Encrypted

123-12-1234



One time verification: Not Gmail

Method 1: Verification Link

Click Unlock Message



AMERASIA BANK
紐約第一銀行

[Redacted] .com is using Virtru to send and receive encrypted email.

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[Having trouble viewing this message?](#)

Confirm your email



Confirm your email

To verify your identity and decrypt the message:

From: [redacted].com

Subject: Test

Please select your email address below.



Press "Use another email address" and sign in with a one-time verification link



How should we verify you?

To verify your identity and decrypt the message

From [redacted].com

Subject: Re: Have you tested out Virtru?

Please select from the options below.

[Or sign-in with a one-time verification link](#)



You will see this screen asking you to go back to the email that you have entered in order to be verified.



Check your email



We've sent a verification email to:

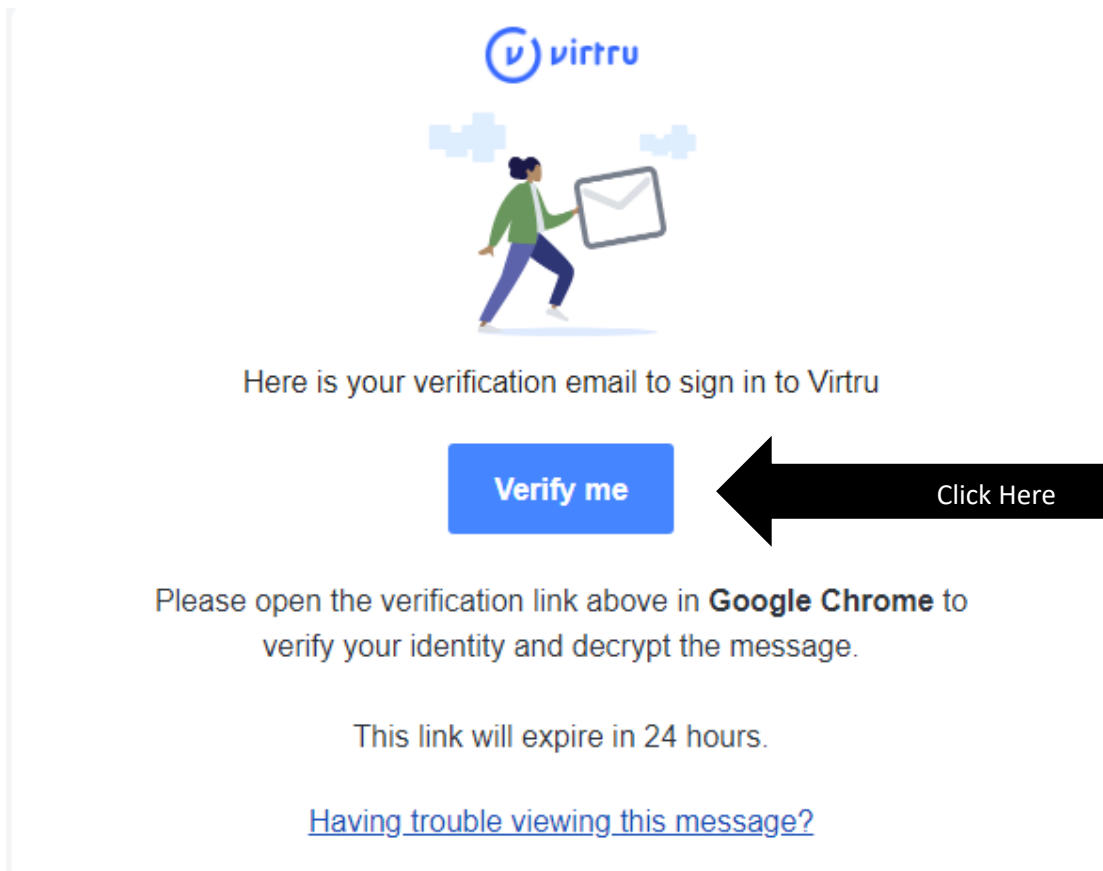
[Redacted] .com

Click the link in the email to decrypt and view this message.

[Didn't receive the verification email](#)


Sent to the wrong email? [Go back](#)

Go into the email that you have typed in and you should receive an email to “verify me” in order to view the email



Once you click Verify me, you are able to view the message.

Have you tested out Virtru?

 [redacted] .com

Jan 25, 2023 4:28 PM

to me 



Encrypted

123-12-1234



One time verification: Not Gmail

Method 2: Verification Code

Click Unlock Message



[Redacted] .com is using Virtru to send and receive encrypted email.

Unlock Message 解鎖訊息

Click Here

To view the secure message, click Unlock Message.

Do not reply to this notification message; this message was auto-generated by the sender's security system. To reply to the sender, click Unlock Message.

要查看安全訊息，請點擊Unlock Message(解鎖訊息)。

不要回覆此通知消息；此消息是由發件人的安全系統自動生成。欲回覆發件人，請點擊Unlock Message(解鎖訊息)。

[Having trouble viewing this message?](#)

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[About Virtru](#)

[Support](#)

Confirm your email



Confirm your email

To verify your identity and decrypt the message:

From: [redacted] com

Subject: Test

Please select your email address below.

[redacted] com



[Use another email address](#)

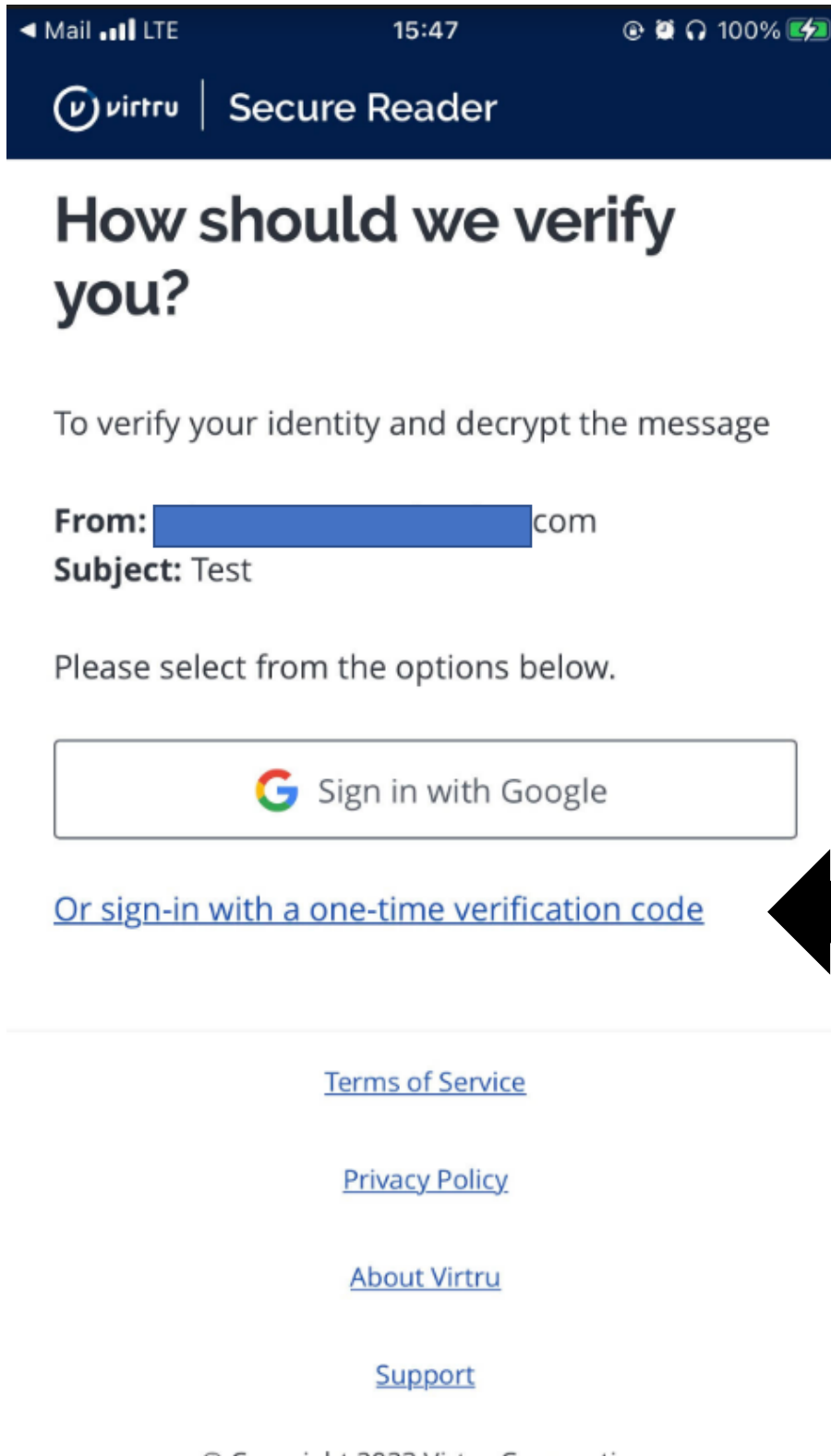
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If this pops up, click sign in with a one time verification code.



Now you have to enter your verification code that would be sent to the email you provided.



Enter your verification code

We have sent a verification code to:

[REDACTED] .com

Please enter the code you received below:

V -



Sent to the wrong email? [Go back](#)

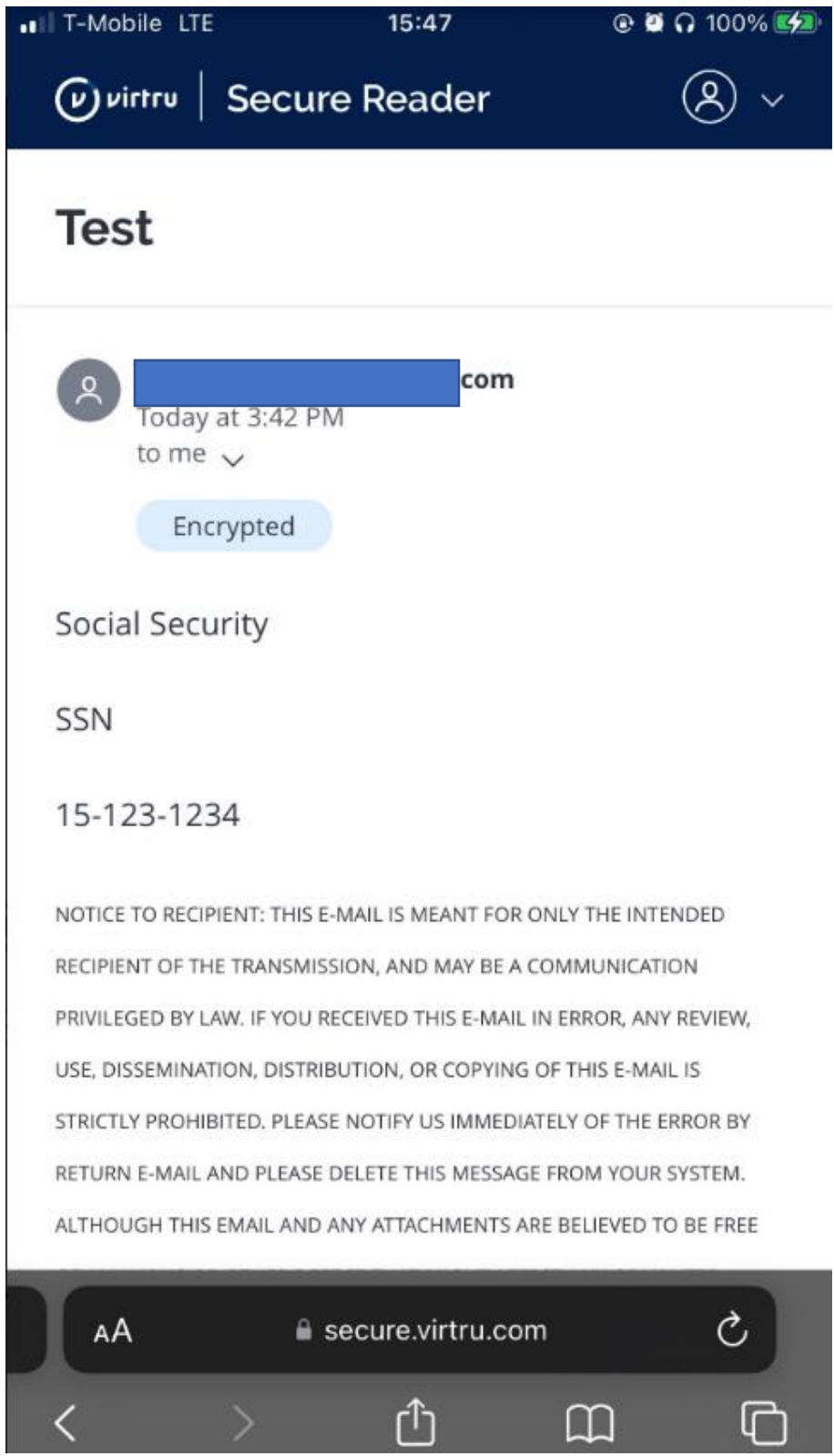
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secure.virtru.com — Private

Once you enter the verification code, you will be able to see the message.



Replying to an Encrypted Email

To reply, you can either simply reply normally or use the section on the bottom of the Virtru website you originally opened the email from. The screenshot of replying from the Virtru website will be shown below:

Replying from the Virtru website:

The screenshot shows the Virtru Secure Reader interface. At the top, there is a dark blue header with the Virtru logo and 'Secure Reader' text. Below this, a section titled 'Have you tested out Virtru?' indicates that 3 earlier messages were protected by Virtru and includes a 'Decrypt Previous Message' button. The main email content shows a message from '[redacted].com' received 'Today at 4:24 PM', marked as 'Encrypted'. The message body contains the text 'testing unencrypted mail head 2' and '1123-45-6789', followed by a large blue rectangular placeholder. At the bottom, a reply composition window is open. A large black arrow labeled 'Reply Here' points to the text input area of this window. The composition window includes a recipient field with '[redacted].com', a subject line 'Re: Have you tested out Virtru?', a rich text editor with bold, italic, underline, list, and link icons, and a note stating 'Encrypted message goes here. Recipient can only view this message after decryption.' Below the text area is a file upload section with a plus icon and the text 'Drop or add files here'. To the right of the composition window is a 'Security' panel with 'MESSAGE OPTIONS' (Disable Forwarding and Expiration Date) and 'ATTACHMENT OPTIONS' (Watermarking and Persistent Protection), each with a toggle switch. At the bottom right of the composition window are 'Cancel' and 'Secure Send' buttons.

If you have any questions or concerns, please call 7184633600 or email mail@amerasiabankny.com